

Lankayan Island Dive Resort EX-SANDAKAN

Valid till 30 June 2025

RATES (Ringgit Malaysia)

MALAYSIAN & EXPATRIATE

DIVER PACKAGE

BEACH CHALET					
	PER DIVER	8% SST	WITH SST	SIMCA FEE	TOTAL
2 NIGHTS	2,960.00	236.80	3,196.80	70.00	3,266.80
3 NIGHTS	4,100.00	328.00	4,428.00	105.00	4,533.00
4 NIGHTS	5,240.00	419.20	5,659.20	140.00	5,799.20
EXT. NIGHT	1,140.00	91.20	1,231.20	35.00	1,266.20

WATER CHALET					
	PER DIVER	8% SST	WITH SST	SIMCA FEE	TOTAL
2 NIGHTS	3,316.00	265.28	3,581.28	70.00	3,651.28
3 NIGHTS	4,634.00	370.72	5,004.72	105.00	5,109.72
4 NIGHTS	5,952.00	476.16	6,428.16	140.00	6,568.16
EXT. NIGHT	1,318.00	105.44	1,423.44	35.00	1,458.44

NON DIVER PACKAGE

BEACH CHALET					
	NON DIVER	8% SST	WITH SST	SIMCA FEE	TOTAL
2 NIGHTS	2,460.00	196.80	2,656.80	70.00	2,726.80
3 NIGHTS	3,230.00	258.40	3,488.40	105.00	3,593.40
4 NIGHTS	4,000.00	320.60	4,320.00	140.00	4,460.00
EXT. NIGHT	770.00	61.60	831.60	35.00	866.60

WATER CHALET					
	NON DIVER	8% SST	WITH SST	SIMCA FEE	TOTAL
2 NIGHTS	2,796.00	223.68	3,019.68	70.00	3,089.68
3 NIGHTS	3,734.00	298.72	4,032.72	105.00	4,137.72
4 NIGHTS	4,672.00	373.96	5,045.76	140.00	5,185.76
EXT. NIGHT	938.00	75.04	1,013.04	35.00	1,048.04

NON MALAYSIAN

DIVER PACKAGE

BEACH CHALET					
	PER DIVER	8% SST	WITH SST	SIMCA FEE	TOTAL
2 NIGHTS	3,250.00	260.00	3,510.00	130.00	3,640.00
3 NIGHTS	4,555.00	364.40	4,919.40	195.00	5,114.40
4 NIGHTS	5,860.00	468.80	6,328.80	260.00	6,588.80
EXT. NIGHT	1,305.00	104.40	1,409.40	65.00	1,474.40

WATER CHALET					
	PER DIVER	8% SST	WITH SST	SIMCA FEE	TOTAL
2 NIGHTS	3,546.00	283.68	3,829.68	130.00	3,959.68
3 NIGHTS	4,999.00	339.92	5,398.92	195.00	5,593.92
4 NIGHTS	6,452.00	516.16	6,968.16	260.00	7,228.16
EXT. NIGHT	1,453.00	116.24	1,569.24	65.00	1,634.24

NON DIVER PACKAGE

BEACH CHALET					
	NON DIVER	8% SST	WITH SST	SIMCA FEE	TOTAL
2 NIGHTS	2,670.00	213.60	2,883.60	130.00	3,013.60
3 NIGHTS	3,545.00	283.60	3,828.60	195.00	4,023.60
4 NIGHTS	4,420.00	353.60	4,773.60	260.00	5,033.60
EXT. NIGHT	875.00	70.00	945.00	65.00	1,010.00

WATER CHALET					
	NON DIVER	8% SST	WITH SST	SIMCA FEE	TOTAL
2 NIGHTS	2,966.00	237.28	3,203.28	130.00	3,333.28
3 NIGHTS	3,989.00	319.12	4,308.12	195.00	4,503.12
4 NIGHTS	5,012.00	400.96	5,412.96	260.00	5,672.96
EXT. NIGHT	1,023.00	81.84	1,104.84	65.00	1,169.84

Sugud Islands Marine Conservation Area (SIMCA)

More information about SIMCA click on <http://reefguardian.com.my/index.php>

Lankayan package requires a minimum stay of 2 nights and must be booked for a minimum of 4 adults. Failure to meet this requirement will result in a fuel surcharge of RM864.00 nett per booking. To avoid this surcharge, bookings for 3 nights and above may be made with a minimum of 2 persons. Please note that this booking policy is non-negotiable and applies to all bookings moving forward.

All packages include:-

- Transfer from Hotel/Sandakan Airport (**flight arrival before 09:00 am only**) to Sandakan Jetty and return i.e. on Arrival and Departure Day ONLY.
- Transfer by boat from Sandakan Jetty to LANKAYAN resort and return (SIC basis)
- Accommodation at LANKAYAN Island Dive Resort on twin sharing basis.
- Fresh Meals – breakfast/lunch/dinner
- Afternoon snacks – served at the restaurant daily
- Tea/Coffee, cold water and cordial – served throughout the day at the restaurant daily
- Snorkel around the resort – from the shore or LANKAYAN Dive Centre
- Service Tax 8%
- SIMCA Conservation Fee

(For diver package only)

- 3 guided boat dives daily – except on arrival & departure day
 - Tank, weight and weight belt are provided
 - Unlimited house reef dive in front of LANKAYAN Dive Centre*
- *Unlimited dive and Night dives are unguided & must be accompanied by buddy*

Notes:

1. All prices quoted above are in Ringgit Malaysia (RM) and EXCLUDES of TTX (Tourism Tax) – RM10.00 per room per night.
2. Allocation of room is based on RUN OF HOUSE (ROH) basis. (Choosing of room-by-room number will not be entertained).
3. The Water Chalet accommodates up to 3 adults, Beach Chalet accommodates up to 4 adults.
4. 5% off from the package rate for sharing 3 adults in a chalet.
5. 50% off from the Non-Dive Package rate for non-diver child from 2 to below 12 yrs.
6. Infant 24 months and below is chargeable at RM300.00 per person excludes SIMCA and SST 8%.
7. Single/Solo traveler is subjected to Single Supplement for OWN CHALET with NO SHARING option (Single Supplement rate: additional 30% from the above package rate)
8. Group Travel Option – ONE (1) pax FREE for every NINE (9) paying pax (ALL MUST ADULT) (Subjected to same arrival and departure flight and time, FOC pax subjected to SIMCA FEE and SST)
9. Junior Diver (Child Diver) rate is based on Diver Package rate.
10. Combining Diver Package and Non-Diver Package is not allowed (divers have to decide between Diver package OR Non-Diver package throughout their stay).
11. No dive allowed within 24 hours prior to departure flight time.
12. No pregnant women are allowed by boat to LANKAYAN Resort.
13. Honeymoon/Simple decoration (setting on arrival day only) in the chalet is chargeable at RM200.00 per setting (excludes SST 8%).
14. Snorkeling by boat is NOT available.
15. Diver guest are encouraged to bring along their own equipment otherwise opt for rental from LANKAYAN Dive Centre.

16. OPTIONAL on last day - RM200 per pax includes lunch at SNL Restaurant and transfer-out (SNL-APT). Sepilok Tour is on guest own arrangement.
17. WiFi is only available in the restaurant area.
18. Lankayan Island Dive Resort will close in January and February annually due to the onset of monsoon season

Equipment rental rate :- (including SST 8%)

ITEMS	TOTAL (RM)
BC Jacket	40.00 (per day)
Regulator/gauges/octopus	40.00
Mask	18.00
Snorkel	08.00
Wet suit	35.00
Fins	15.00
Booties	13.00
kayak (Transparent)	60.00 (per hour)

Boat Schedules**Depart from Sandakan PSR Jetty****1000 am (once daily only)***Please book flight that arrives Sandakan before 0900hrs***Depart from LANKAYAN Island to Sandakan PSR Jetty****0700 am (once daily only)***Please book flight that departs Sandakan after 1100hrs*

*Additional fee will be charged for unscheduled transfers. Subject to boat availability and sea condition.

Insurance

We recommend that if you intend to go scuba diving, make sure you have an insurance policy that covers this activity. We **strongly** recommend that all guests take out adequate travel insurance covers accident, loss caused by cancellations, loss of luggage, personal property, medical expenses, medical evacuation and weather disruption / cancellations (including activity cancellations). Guests intending on participating in diving activities must ensure their insurance covers them for SCUBA related activities and has appropriate 'depth ' coverage.

Contact us to purchase your Dive & Travel Insurance**Check-In/Check-Out Time**

Check-In Time into Chalet – 13:00 pm

Check-Out Time from Chalet – 06.00 am

Meals and Timing

Breakfast 06:20 am to 10:30 am

Lunch 13:00 pm to 14:30 pm

Dinner 19:00 pm to 20:30 pm

Note: Strictly no outside Food & Drinks allowed into the Resort

Information needed to block the room/confirm reservation.

Full name 1:

Passport Number:

Nationality : Gender (M/F) :

Date of Birth(DOB) :

Diver/Non-Diver package :

(for more guests to LANKAYAN, please continue the list)

GENERAL TERMS & CONDITIONS

Booking Request Standard Deadline (cooling-off period)

Upon inquiry, subjected to room availability, room will be held for 3 days only. Should there be NO RECONFIRMATION within the given period; the temporary held room will be released by our booking system automatically without further notification to you, unless extended for your convenience.

Once booking has been confirmed, a non-refundable deposit will be required to block the room until 30 days to arrival date where full payment should be made to finalized the booking.

Deposit (Non-refundable deposit)

A non-refundable deposit of 30% person is required to reserve space for you.

Full Payment (Final Payment)

Full/final payment is due 30 days prior to commencement of services. If full payment is not received by the due date, your reservation will be cancelled and your full deposit will be retained. We are not responsible for cancellation of reservation in the event final balance is not received by the final payment date.

1. Bookings within thirty (30) days

For reservations made within the final payment date of your vacation (in most cases, within 30 days of departure and subjected to availability of accommodation), FULL PAYMENT is required at time of booking.

2. Minimum requirement, Accompanying Children and Infants

- I) Minimum requirement: 2 persons (pax) at least Single traveler – subjected to single supplement surcharge of additional 30% to the package price
- II) Accompanying Children Travelers below 12 years old on the departure date must be accompanied by an adult throughout the vacation and are requested to share an adult's accommodation. To receive the young traveler's discount, the traveler must qualify at commencement of services.

Pricing Guide:

- 3 Adults in a chalet – 5% discount each on the package price
- 1 Adult + 1 Child in a chalet (Based on 2 Adults Rate)
- Junior Diver is under Diver Package
- Adult age applies from 12 yrs old onward
- Child (2 to 12 yrs old) – 50% of Non-Dive Package

III) Infant 24 months and below is chargeable at RM300 per person excludes SST 8%.

3. Package Prices

Package prices are in Ringgit MALAYSIA and exclude airfare, snorkel or dive gear hire, beverages, laundry, room service and others not specified or mentioned in the tour itinerary or in brochures. Package price is per person, based on double occupancy (two people sharing a room). Single room supplement and triple reductions or pricing guides are mentioned in CLAUSE 2 above. Prices are subjected to change without prior notice.

4. Divers Certification and Equipment

Only certified divers may participate in scuba diving activities, unless they are enrolled in a scuba training program and under the direct supervision of their certified Instructor. Guests need to produce their certification card prior to diving. Failure to produce certification card/ credentials may result in the guest being denied permission to scuba dive until they can prove their certification level. Certified divers minimum requirement is PADI Open Water- recreational dive certificate or equivalent.

All scuba divers must accept full and complete responsible for themselves, their actions and their equipment. Divers may use their own gear, or to rent and use our dive equipment. (Please refer to our dive equipment rental rate)

5. Extension stay request

One may apply for extension of stay while at the resort but subjected to accommodation availability.

6. Participation

For the benefit of everyone at the resorts, LIDR reserves the right to accept or reject any vacation participant and to remove any participant whose conduct is deemed incompatible with the interests of the other participants. LIDR will not refund or cover any cost or expenses incurred for termination of vacation arrangements due to unacceptable behavior.

Note:

- a) Smoking is NOT allowed on transportation that is exclusively provided by LIDR. Smoking is restricted to certain areas at the resorts.
- b) Strictly no outside Food & Drinks allowed into the Resort

7. Transfer Arrangement & Fees

Package prices are inclusive of land & boat transfer on the check-in and checkout day only. Additional fee will be charged for unscheduled transfers. RM 3,000.00 per way excludes SST 8% (subject to change).

8. Travelers Who Need Special Assistance

You must advise any disability requiring special attention at the time the reservation is made. LIDR will do their best to accommodate the special needs request, but is not responsible in the event it is unable to do so nor responsible for any denial of services by, hotels, restaurants, or other independent suppliers. LIDR cannot provide individual assistance to a vacation participant for walking, dining, getting on and off motor coaches, passenger boat and other vehicles, or other personal needs. LIDR strongly recommends a qualified and physically able companion must accompany travelers who need such assistance. All travelers are subjected to the Participation CLAUSE 6 as listed in the terms & conditions above.

9. Cancellation Charges/Refund

Please notify us via email of the intention to cancel any booking at the earliest instance available. Any request for refunds is subjected to these Terms & Conditions.

After commencement of service no refund in part or full, will be made (in cash equivalent or vacation price reduction) for unused services/activity for voluntary modifications made by the traveler. Where a guest fails to complete a dive, dive course or fails to participate in pre-booked or packaged activities for any reason (including ill health) or free choice, they will still be charged for the package. For example, if a guest books a package which includes 5 days of diving and on the third day they abort their first dive because they couldn't equalize. When that guest checks out, they will still be charged for the package and advised to make a claim on their travel insurance.

If a booking cancellation is received prior to the final payment date of your vacation, the non-refundable deposit payments will be retained.

In the event of cancellation after full payment, an administrative fee of RM 169.60, bank charges and any exchange rate losses must be added to the following cancellation policies:

- From 29 days to 15 days - 30% of the trip's full price forfeited
- a) From 14 days to 8 days - 50% of the trip's full price forfeited
- b) From 7 days to arrival day - 75% of the trip's full price forfeited
- c) "No show" by customer - 100% of the trip's full price forfeited

We reserves the right to cancel or reschedule any vacation departure for any reason, including insufficient demand or force majeure. If a vacation is cancelled prior to departure, resort will only refund the amount received for the reservation. We will try to re-book the same vacation with a different departure date or a similar vacation but there is no guarantee of availability of offering.

10. Unforeseen Circumstances

We will not be held liable for any delay, additional expense or inconvenience which may be caused directly or indirectly by events outside of the company control, such as late arrival of domestic or international flights, civil disturbance, fire, floods, unusually severe weather, act of God, act of Government, or the failure of any machinery or equipment. Additionally, resort will not accept any responsibility for any injury, guest loss of or damage to personal equipment and property whilst staying at the resort, or during participation in any activity. In the unlikely event that the dive trip is cancelled due to bad weather, rough and dangerous sea conditions, a natural disaster, an act of God, war, political unrest, a danger to passengers, or the boat, then the resort has the right to cancel or delay the departure. The resort withholds the right to change the planned itinerary, leave for jetty early or change the schedule.

11. Liability

We cannot be held responsible, or in any way liable, for property losses, personal losses, accidents, injury, or death for any reason whatsoever, whether through any activities booked through us, or caused to you by third parties connected, or not connected to us. We will not be liable, for any additional expenses incurred by customers, for any reasons whatsoever. If a complaint is received about the package, for any reason, the company will agree to investigate and may act upon the complaint dependent upon our findings. All guests/customers will be required to read and sign the company Standard Liability Form and other related forms at the resort upon arrival or check-in. Refusal by a guest to sign such documents will prevent the resort from providing such activities.

12. Travel Documentation

Please check you have the required travel documents before booking your dive trip. Make sure your passport has at least 6 months to run from your time of entry into Malaysia